Quel Tap

THE FILTERED TAP COMPANY

CLASSIC MODEL

Watch our installation video

Scan the QR code to see each step before you start.

Thank you for choosing Quel Tap.

Designed to combine innovative performance with everyday luxury, your Quel Tap instant boiling water system delivers near-boiling water at the turn of a handle, making the preparation of tea, coffee, and a wide range of kitchen tasks effortlessly convenient.

We are confident it will quickly become an indispensable part of your daily routine.

To ensure you enjoy the very best experience, please follow the step-by-step instructions for installation, operation, and maintenance provided in this guide. Before long, you'll be enjoying your first perfectly prepared hot drink with Quel Tap.

IMPORTANT NOTICE

When correctly installed and maintained with care, your Quel Tap boiling water tap will give you many years of trouble-free service. **This product is not for outdoor use.** This product can cause harm if installed incorrectly. Should you decide to install this product yourself, please read this guide carefully first. If you have any questions please contact us or a professional installation service.

Please read and fully understand all installation instructions before installing and using this appliance. If in doubt, contact a qualified plumber or retailer to assist.

Check that no parts are missing or damaged. If parts are missing, do not install and contact our customer services.

A standard 220/240v earthed 13 amp switched socket is required under the sink for the appliance's electrical power. The Quel Tap boiler is only intended for use with compatible Quel Tap boiling water taps. Using this boiler with any other tap will invalidate the warranty.

Do not plug in the boiler until all water connections have been checked, are watertight and the boiler has been filled. The boiler is filled once water starts to pass out of the tap spout. When installing, it is recommended to flush through 3 litres of water to remove any air in the system.

Please note that in order to avoid having pressurised boiling water and to comply with UK byelaws, this is an open-vented system. In order to ensure the boiler delivers the highest quality drinking water and is protected from limescale build-up, the water filter must be replaced **every 6 months.** Failure to do so will invalidate your product warranty.



Your Safety Matters

Please take a few minutes to read the safety information below before you begin. Where you see this symbol in the guide, it simply highlights a step that needs a little extra care. Following these points will help keep you, your family and your home safe.

- To protect against electric shock, do not place the boiler near or in water or other liquids, and install it on a flat surface.
- Do not install in environments above 35°C or exposed to freezing.
- Do not operate or install electrical connections with wet hands.
- Do not install the appliance if it appears damaged in any way.
- Only use the power lead supplied with the product. If the power lead is damaged, stop using immediately and contact customer services for a replacement.
- Do not remove the boiler casing. This product is not serviceable and should be returned to the manufacturer in the event of a fault.
- Do not modify the boiler or remove the plug as this will invalidate the warranty and could cause serious injury. Designed for UK 3-pin sockets only.
- If the unit is unused for extended periods of time, it should be unplugged, drained, fitted with a new filter and refilled.
- The tap and boiler can be cleaned with a lint-free damp cloth.
- Do not use any abrasive or corrosive cleaning products as this will damage the surface of the product.
- Replace the filter every 6 months.

Installation Preparation: Please Read Before You Begin

COMPONENTS LIST - QUEL TAP CLASSIC

1x **A** 4-in-1 Tap

1x **C** Rubber Washer

1x **D** Metal Washer

1x **E** Fixing Nut

1x **F** 1/2" To 1/4" Push Fit Connector

1x **1** Flexible Hose For **Cold** Water

1x **2** Flexible Hose For **Hot** Water

1x **3** Flexible Hose For Filtered Water

1x **4** Hose For Filtered or Chilled Water

1x **5** Hose For Filtered Water Into Boiler

1x **6** Hose For Boiling Water From Boiler

1x **7** Filter Inlet Hose

1x **8** Filter Outlet Tube (3/8" PE Tube)

2x **9** 1/4" PE Tube

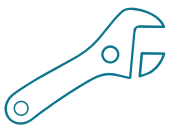
1x **10** Metal T-Piece

1x **11** Plastic 3-Way Connector

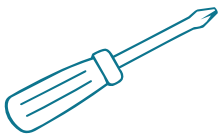
EQUIPMENT REQUIRED



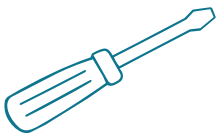
TAPE MEASURE



ADJUSTABLE SPANNER



PHILLIPS HEAD SCREWDRIVER

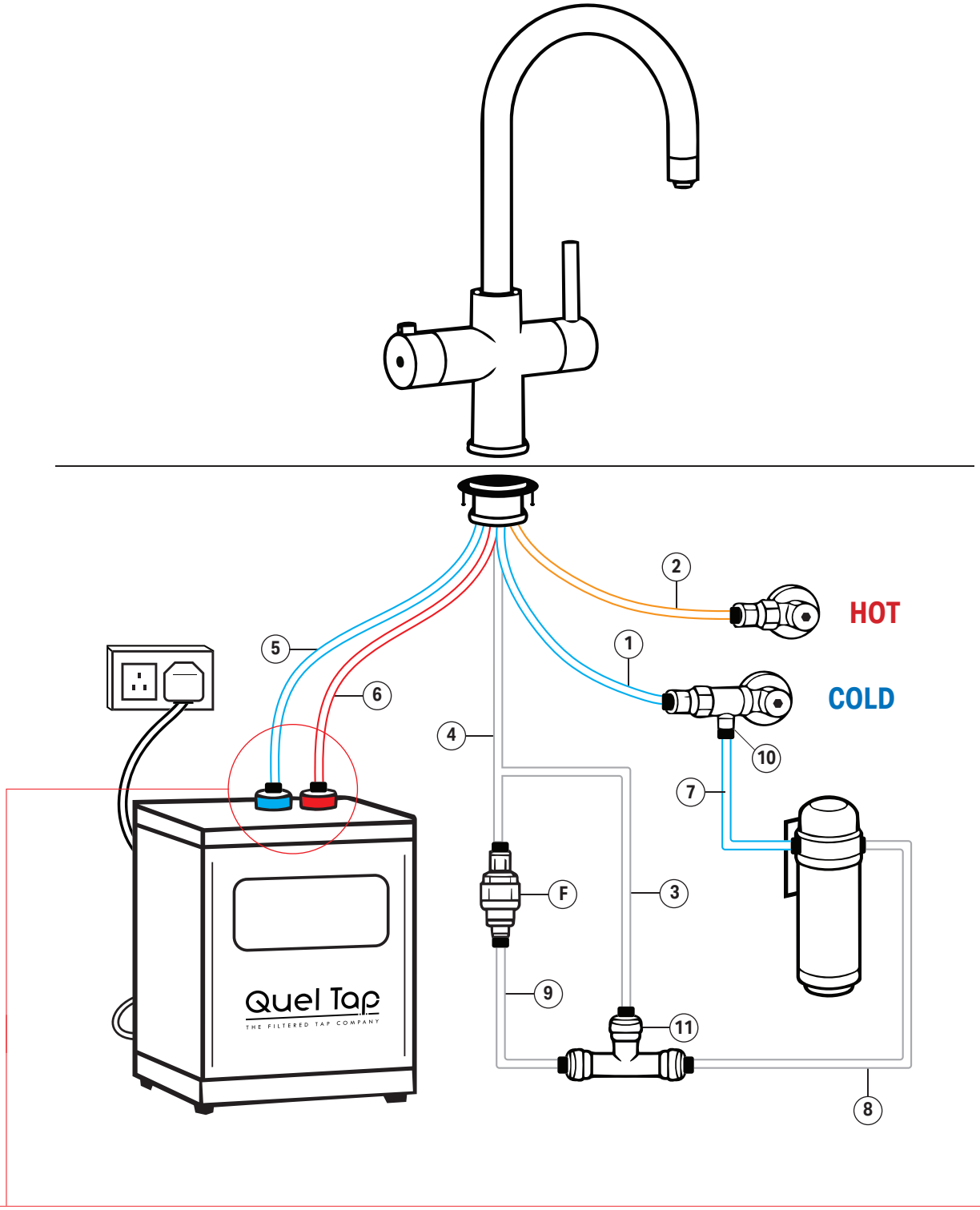


FLAT-HEAD SCREWDRIVER

Prefer to watch? Scan the QR code on the front cover to see our step-by-step installation video. One of our trained installers guides you through the entire installation process, from unboxing to the final setup.

Installation: Please Read Before You Begin

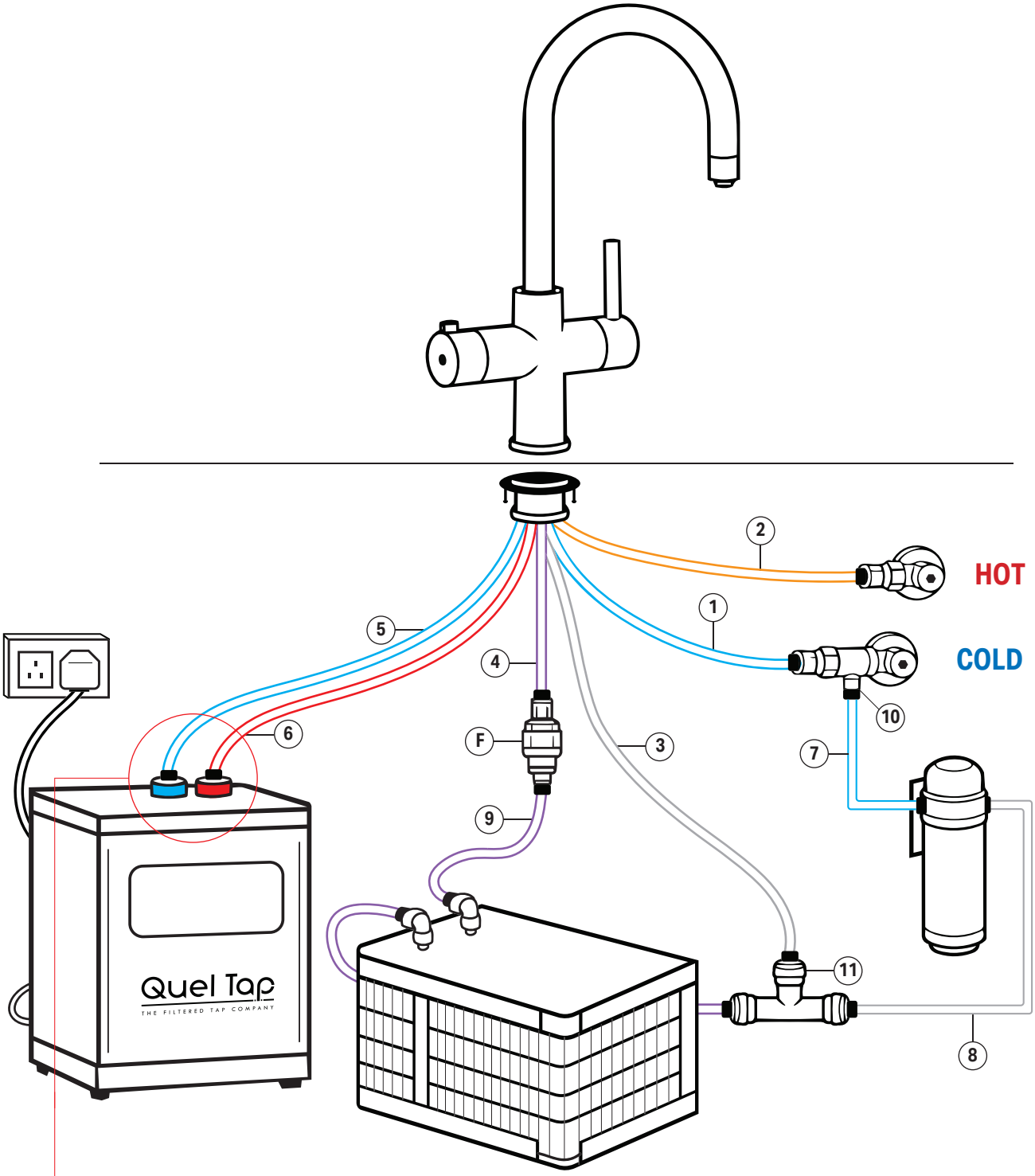
TOP TIP: Pass the hoses with the larger nuts through the surface hole first and then pass the 3 hoses without nuts to help with your installation.



WARNING: The location of the inlet **(blue)** and outlet **(red)** may be positioned differently on your boiler. Please make sure you connect the hoses correctly.

Installation: Please Read Before You Begin - **CHILLER OPTION**

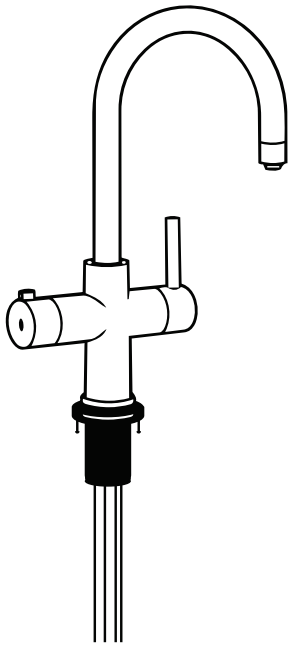
TOP TIP: Pass the hoses with the larger nuts through the surface hole first and then pass the 3 hoses without nuts to help with your installation.



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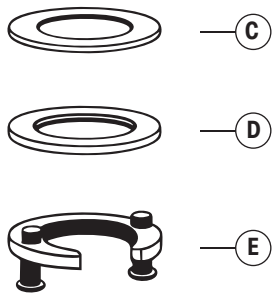
Installation: Please Read Before You Begin

1



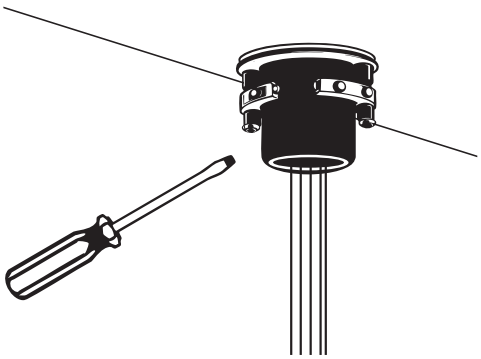
Remove the **rubber washer (C)**, **metal washer (D)**, and **fixing nut (E)** from the base of the tap. Then put all the flexible hoses through the tap hole.

2



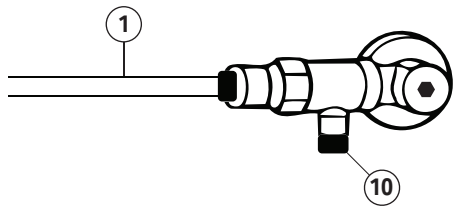
Put the **rubber washer (C)**, **metal washer (D)**, and **fixing nut (E)** back onto the tap by feeding the hoses through them. Fix them onto the thread at the base of the tap and tighten by hand.

3



Use a Phillips screwdriver to tighten the two fixing screws.

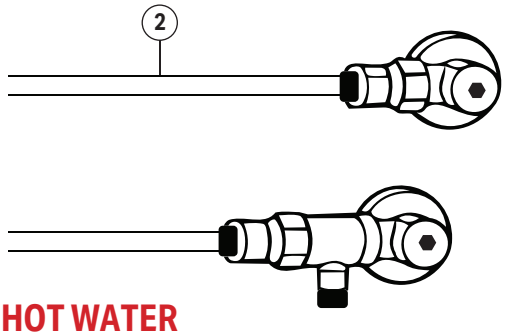
4



COLD WATER

Connect the **Metal T-Piece (10)** to your mains **cold** water supply. Then connect the **cold water inlet hose (1)** to one side of the **Metal T-Piece** and tighten it with an adjustable spanner.

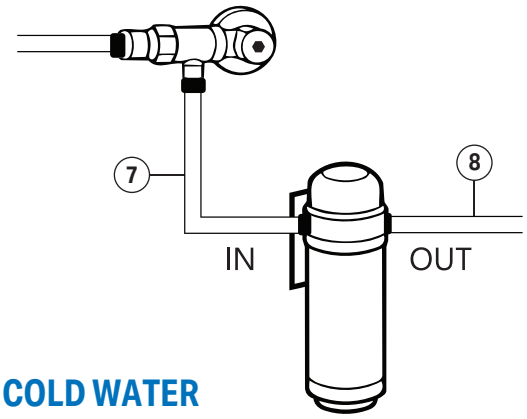
5



HOT WATER

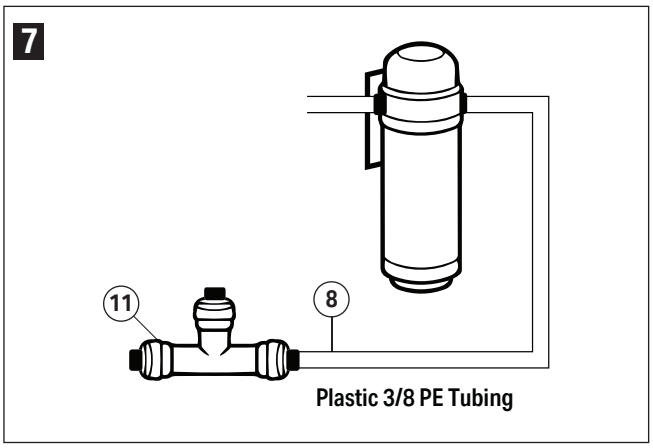
Connect the **hot water inlet hose (2)** to your mains **hot** water supply and tighten it with an adjustable spanner.

6

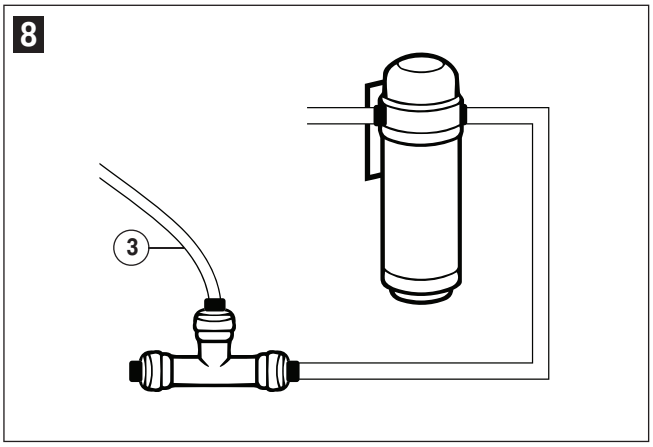


COLD WATER

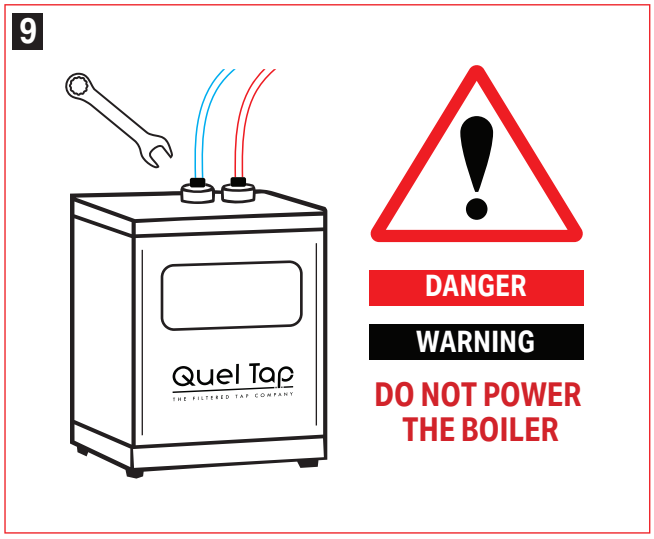
Connect **hose (7)** to the **Metal T-Piece** on the **cold** mains and tighten it with an adjustable spanner. Insert the other end of the **hose (7)** into the filter's inlet. Insert the filter outlet hose **(8, plastic 3/8" PE tubing)** into the filter's outlet.



Connect the filter outlet hose (8) to one side of the **Plastic 3-Way Connector (11)** by removing the blue clip first, then re-attaching the clip to secure it in place.

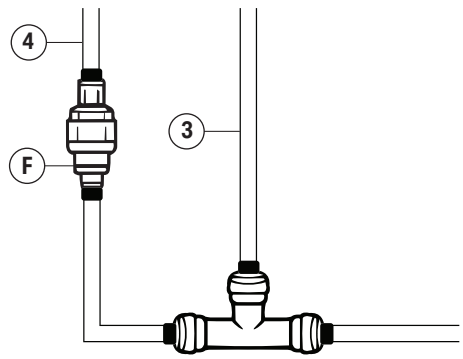


Connect hose number (3) coming from the tap to the other side of the **Plastic 3-Way Connector (11)** by removing the blue clip first, then re-attaching the clip to secure it in place.



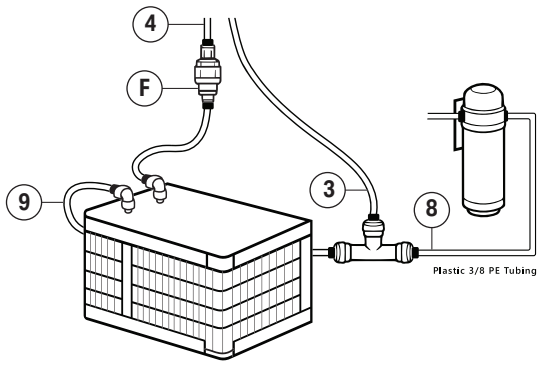
Connect hose (6) to the outlet of the boiler **(red)** and **hose (5)** to the inlet **(blue)**. Make sure the rubber washers are in place first, then hand tighten. Using an adjustable spanner, tighten further by a maximum of one turn. **WARNING: The inlet and outlet of the boiler may differ. The inlet is always in the colour BLUE and the outlet is always in the colour RED. Do not power the boiler at this stage!**

10



Connect **hose (4) to the plastic 1/2"** screw to **1/4" push fit connector (F)**. Insert one end of the 1/4 inch tubing to **(F). If you have a chiller now, go to step 11.** Otherwise, connect the other end of the 1/4 inch tube (9) to the **Plastic 3-Way Connector (11)** and move to step 12.

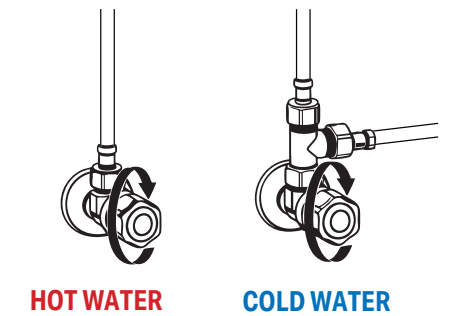
11



CHILLER OPTION ONLY

If you are connecting a chiller unit, connect the other end of the **1/4 inch tubing (9)** that's connected to **(F)** to the water outlet of the chiller unit. Using another piece of **1/4 inch tubing (9)**, connect one end to the **Plastic 3-Way Connector (11)** and the other to the water inlet on the chiller. **Do not power the chiller at this stage!**

12

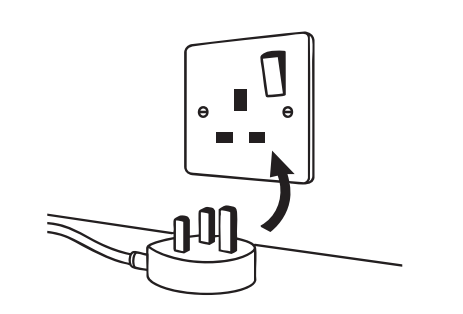


Turn on your mains **hot** and **cold** water, **check and ensure no connections are leaking.**

Push the **safety catch on the left-hand handle,** then **turn it towards** you for filtered water. **Run 3 litres to flush** the filter.

Push the safety catch and turn the handle away from you, and hold to fill the boiler; this may take a minute, no water will come out of the tap until the boiler is full.

13



Insert the plug of the boiler (and chiller if installed together) into the power socket and **switch on.**

Water Hardness In Your Area - Boiler Descaling

Regular descaling helps your Quel Tap boiler maintain peak performance, improve efficiency, and extend its lifespan.

We recommend descaling your boiler based on the water hardness in your area. The UK water hardness map below can help you identify the water type in your region and determine the recommended descaling frequency.

By following the recommended descaling schedule, you can help ensure reliable performance and protect your Quel Tap investment for years to come.

Soft Water	24	MONTHS
Moderate Water	12	MONTHS
Hard Water	6	MONTHS



Quel Care

Great Service Beyond Checkout

Buying a tap is just the start. Quel Care is how we look after you, and your tap, for years after it arrives.

01

Confidence before you buy

Help choosing your tap and checking the space under your sink.

02

Support with installation

Clear guidance and telephone help for you or your plumber.

03

Care beyond your purchase

Friendly UK support for technical questions, filters and maintenance.

CALL OUR UK TEAM

Talk to a real person

01268 727 823

Mon–Thu 9am–5pm
Fri 9am–4pm

info@queltap.co.uk

Quel Tap

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For additional support, please find more information on our website **www.queltap.co.uk** or email us on **info@queltap.co.uk**