Quel Tap

QUEL ULTRA

4 in 1 Boiling Water Tap with Pull-Out Spray

INSTALLATION & USER GUIDE



Watch the installation video

Scan the QR code to see one of our trained installers fit the Quel Ultra, step by step.

Thank you for choosing Quel Tap.

Your Quel Ultra 4 in 1 Boiling Water Tap gives you near-boiling, filtered, hot and cold water from one tap, with a handy pull-out spray. Please read this guide carefully and follow the step-by-step instructions.

IMPORTANT NOTICE

When correctly installed and maintained with care, your Quel Tap boiling water tap will give you many years of trouble-free service. **This product is not for outdoor use.** This product can cause harm if installed incorrectly. Should you decide to install this product yourself, please refer to the installation video or the guides on our website. Alternatively, please contact a professional installation service.

Please read and fully understand all installation instructions before installing and using this appliance. If in doubt, contact a qualified plumber or retailer to assist.

Make sure all parts are included and undamaged before installation. If anything is missing or faulty, contact our customer services before you continue.

A standard 220/240V earthed 13 amp switched socket is required under the sink to power the boiler. The Quel Tap boiler is only intended for use with compatible Quel Tap boiling water taps. Using it with any other tap will invalidate the warranty.

Do not plug in the boiler until all water connections have been checked and are watertight, and the boiler has been filled. The boiler is full when water starts flowing from the tap spout. When installing, we recommend flushing several litres of water through the system to remove any air before you use it.

Please note that in order to avoid having pressurised boiling water and to comply with UK byelaws, this is an open-vented system. To make sure the boiler delivers the highest quality drinking water and is protected from limescale build-up, the water filter must be replaced **every 6 months**. Failure to do so may invalidate your product warranty.

YOUR SAFETY MATTERS



Please take a few minutes to read the safety information below before you begin. Following these points will help keep you, your family and your home safe.

- **Electrical safety.** To protect against electric shock, do not place the boiler near or in water or other liquids, and install it on a flat surface.
- **Temperature.** Do not install the boiler anywhere the temperature is above 35°C or where it could be exposed to freezing.
- **Children and supervision.** Children aged 12 and over, and people with learning difficulties, can use the tap if they have been supervised or shown how to use it safely and understand the hazards involved.
- **Wet hands.** Do not operate or install electrical connections with wet hands.
- **Damaged parts.** Do not install the appliance if it appears damaged in any way.
- **Power cable.** Only use the power cable supplied with the product. If the power cable is damaged, stop using the boiler immediately and contact our customer services for a replacement.
- **Repairs.** Do not remove the boiler casing. This product is not serviceable and should be returned to the manufacturer in the event of a fault.
- **Plug.** Do not modify the boiler or remove the plug, as this will invalidate the warranty and could cause serious injury. Designed for UK 3-pin sockets only.
- **Long periods unused.** If the boiler is not used for a long time, it should be unplugged, drained, fitted with a new filter and refilled.
- **Cleaning.** Clean the tap and boiler with a lint-free damp cloth. Do not use abrasive or corrosive cleaning products, as these will damage the surface of the product.
- **Filter.** Replace the filter every 6 months.

COMPONENTS LIST – QUEL ULTRA

PARTS

1x	**A**	Tap
1x	**B**	Spray head
1x	**C**	Screw stem
1x	**D**	Counterweight
1x	**E**	Triangle cushion
1x	**F**	Rubber washer
1x	**G**	Metal washer
1x	**H**	Mounting nut
1x	**I**	Spanner
1x	**J**	Metal T-piece
1x	**K**	Plastic three-way connector
1x	**L**	Wall mount with screws

HOSES

1x	**1**	Cold supply hose
1x	**2**	Hot supply hose
1x	**3**	Drinking water outlet hose
1x	**4**	Drinking water hose outlet
1x	**5**	Water supply hose to boiler
1x	**6**	Boiling water outlet hose
1x	**7**	Pull-out hose
1x	**8**	Outlet hose

The letters and numbers match the labels on the parts and hoses, and the diagrams in this guide.

EQUIPMENT REQUIRED

The spanner (I) for the mounting nut is supplied. You will also need an **adjustable spanner** for the water connections and a **screwdriver** for the wall mount (L).

CUSTOMER SERVICES

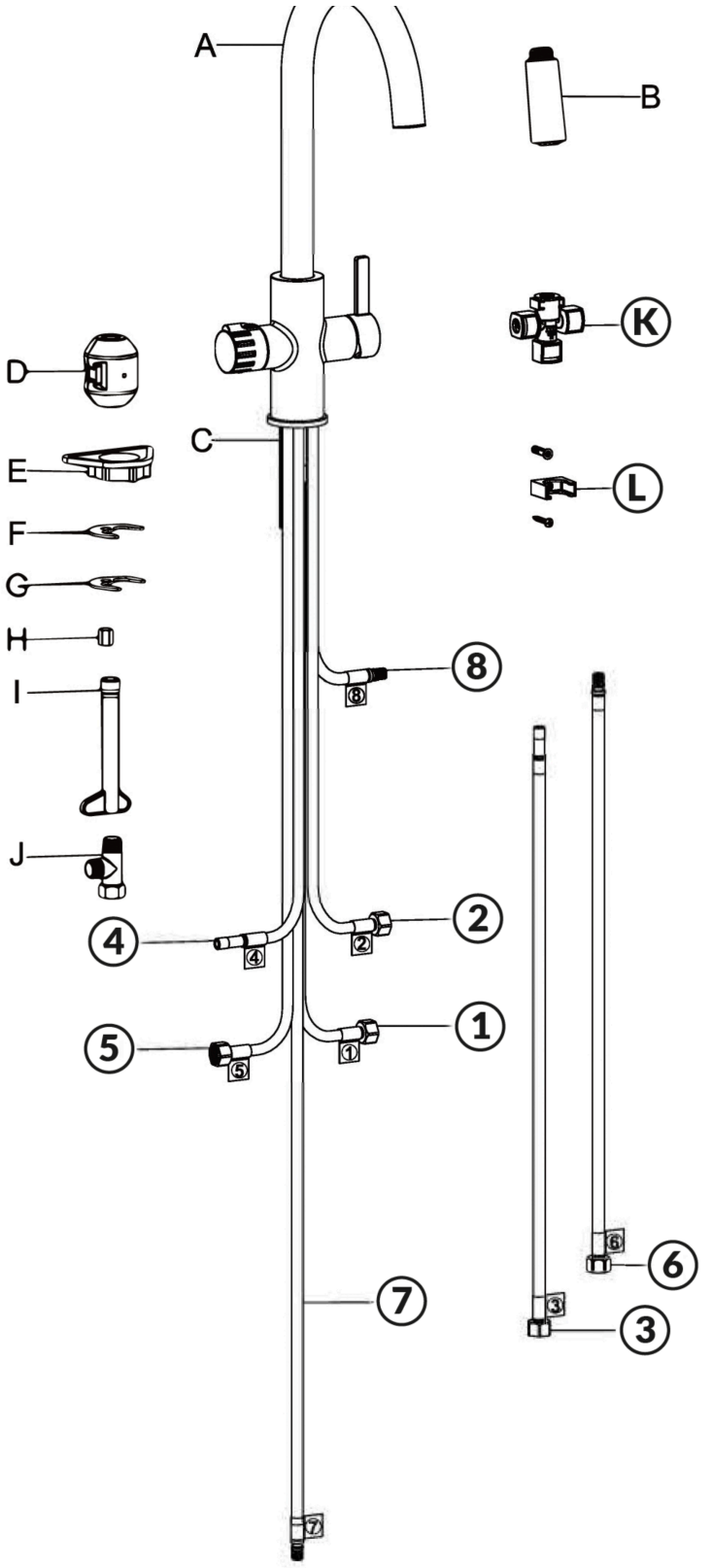
Replacement filters can be ordered online at **www.queltap.co.uk**.

Call **01268 727 823**

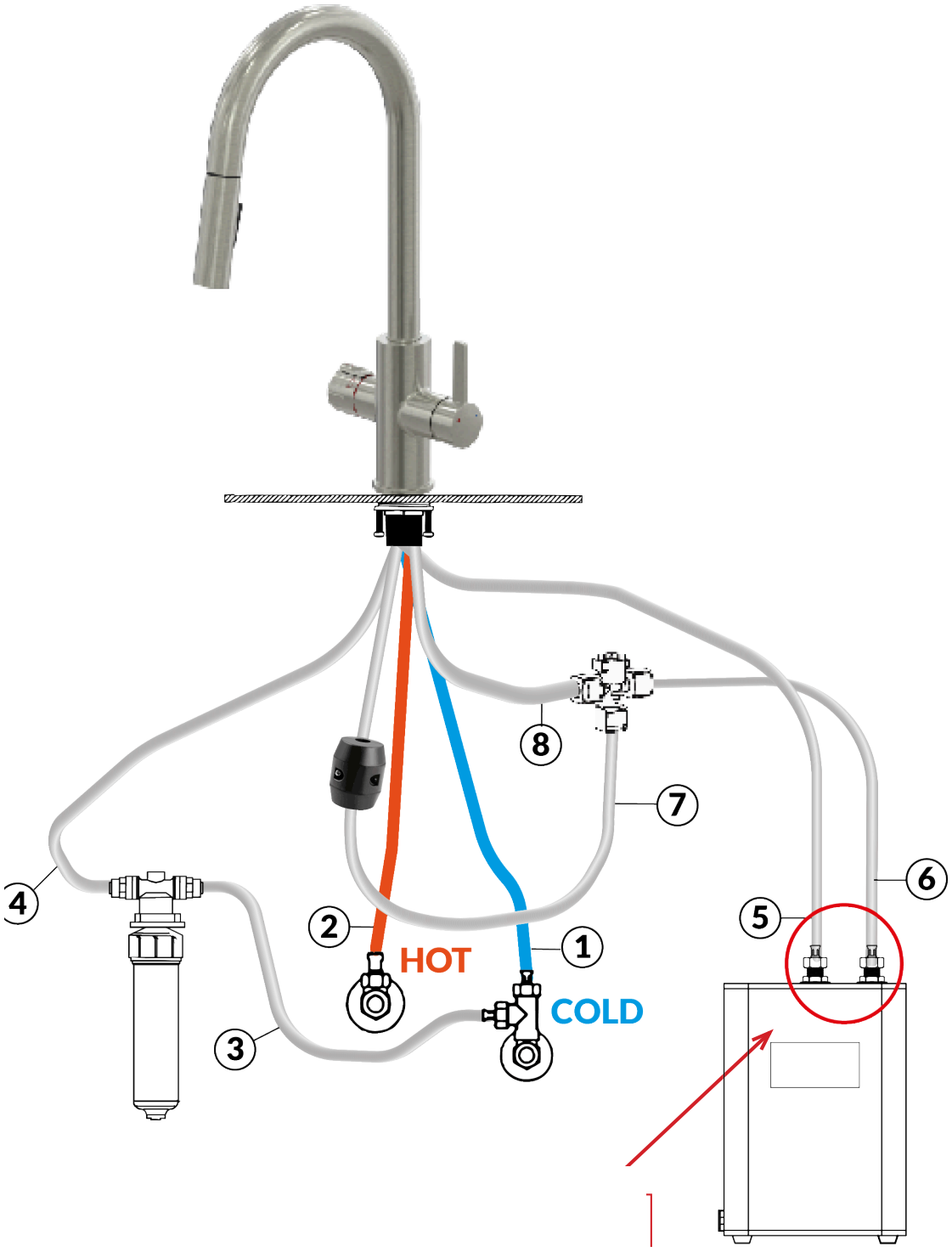
Email **info@queltap.co.uk**

Installation Illustration: **Components**

All parts are shown below with the letter or number used for them throughout this guide. Not to scale.



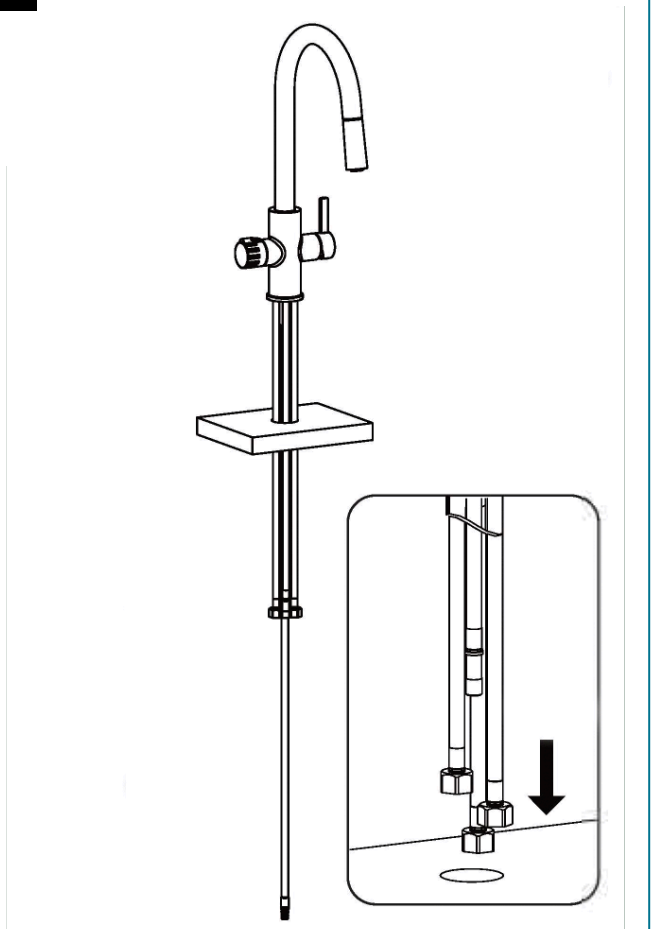
Installation Illustration



WARNING: the inlet **(blue)** and outlet **(red)** may be positioned differently on your boiler. Please make sure you connect the hoses correctly.

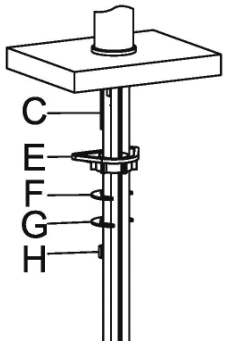
TOP TIP: pass the 3 hoses with nuts through the tap hole first, then pass the 3 hoses without nuts, to help with your installation.

1



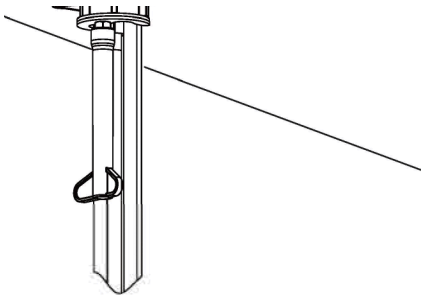
Take the tap out of its packaging and feed all the hoses through the tap hole.

2



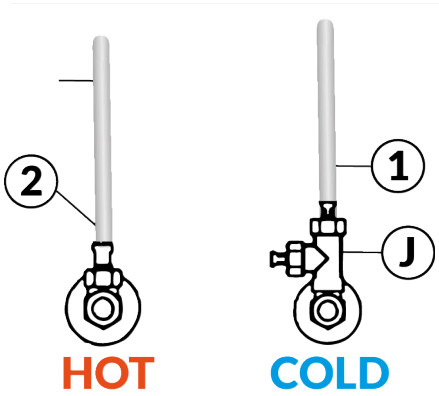
Feed all the hoses through the **triangle cushion (E)** first. Then, using the **mounting nut (H)**, fit the **rubber washer (F)** and **metal washer (G)** onto the **screw stem (C)**.

3



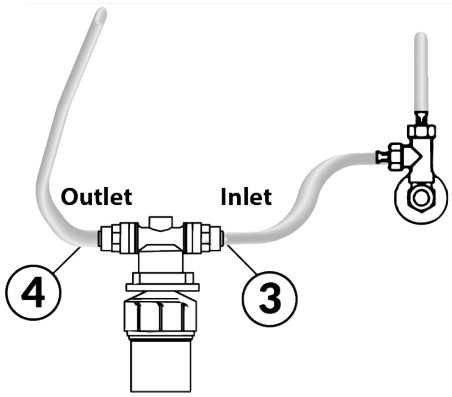
Adjust the tap to the correct position, then tighten the **mounting nut (H)** with the **spanner (I)**.

4



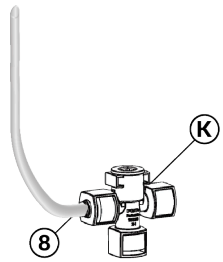
Connect the **Metal T-piece (J)** to your mains cold supply. Then connect **hose (1)** (blue label) to one side of the Metal T-piece (J). Connect **hose (2)** (orange label) to your mains hot supply.

5



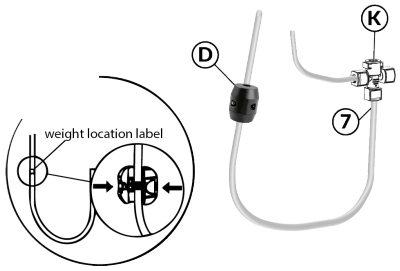
Connect one end of **hose (3)** to the Metal T-piece (J) on your mains cold supply, and push the other end into the inlet of the **filter housing**. Connect **hose (4)** to the outlet of the filter housing. The flow direction is marked on the filter housing with arrows.

6



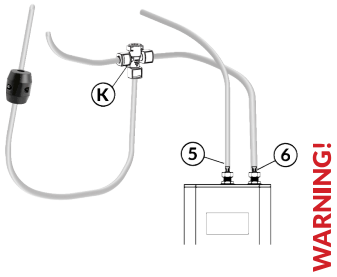
Connect **hose (8)** to the **plastic three-way connector (K)** where it is marked with the number 8.

7



Attach **hose (7)** to the plastic three-way connector (K) where it is marked with the number 7. Attach the **counterweight (D)** to the marked position on hose (7).

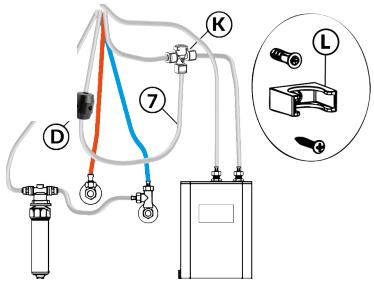
8



Connect **hose (5)** to the inlet of the boiler **(BLUE)**. Connect one end of **hose (6)** to the outlet of the boiler **(RED)** and the other end to the plastic three-way connector (K) where it is marked with the number 6.

WARNING: the inlet and outlet of the boiler may differ. The inlet is always BLUE and the outlet is always RED.

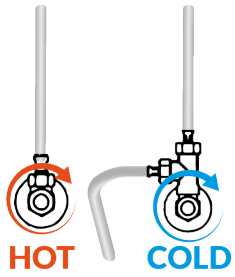
9



Tidy up all the hoses so they do not get tangled. Leave enough space for the **pull-out hose (7)** with its **counterweight (D)** to move up and down freely, so the pull-out spray works properly. Screw the **wall mount (L)** to the cupboard wall and clip the plastic three-way connector (K) into it.

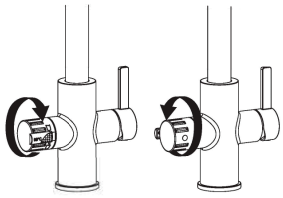
WARNING: do not plug in the boiler yet!

10



Turn on the water supply and check all connections for leaks.

11



Slide the **safety catch on the left handle**, then turn it away from you for filtered water. Run **3 litres** to flush the filter. Turn the handle towards you to fill the boiler. This may take a minute, and no water will come out of the tap until the boiler is full.

Once all connections are secure and checked for leaks, you can plug in and switch on the boiler.

Quel Care

Great Service Beyond Checkout

Buying a tap is just the start. Quel Care is how we look after you, and your tap, for years after it arrives.

01

Confidence before you buy

Help choosing your tap and checking the space under your sink.

02

Support with installation

Clear guidance and telephone help for you or your plumber.

03

Care beyond your purchase

Friendly UK support for technical questions, filters and maintenance.

CALL OUR UK TEAM

Talk to a real person

01268 727 823

Mon–Thu 9am–5pm
Fri 9am–4pm

info@queltap.co.uk



Quel Tap

QUEL ULTRA

For additional support, please find more information on our website **www.queltap.co.uk** or email us on **info@queltap.co.uk**